## Complaint - Resource consent or RMA related

## Request Summary

 Reference Id:
 REQ23-3001928

 Tracking Number:
 REQ23-3001928.JLW

 Received:
 14-Jun-2023 09:38:58

Priority: High
Status: Inactive
Stage: Completed

Source: NA

Address: 131 Lake Road Koutu Rotorua 3010

Detail:

Ηi

Re: RC17647 - Lake Rotorua Motel

Yesterday afternoon my 14 year old son was walking in front of the above named emergency housing accommodation. While passing, a fully tattooed and patched Blackpower member drove in to the accommodation's driveway, wound down his window and asked him for a fight.

Understandably, my wife and I are disgusted by this as at no time should any member of the public be harrassed and intimidated by a gang member, let alone a child. The fact this occurred outside an emergency housing provider, consented by the council and contracted by MHUD is absolutely disgusting and also implies further on going events of this nature. This occasion has left my son feeling very uneasy about being in this area by himself.

I hope this is followed up appropriately with both MHUD and the contracted provider as no body in Rotorua should feel intimidated by criminals while simply walking to the bus stop, especially when the providers have a duty of care to both their residents and the public.

Categorisation

Request Type Community Compliance

Request Category Complaint - Resource consent or RMA related

Stage Updates

Date Completed Stage
15-Jun-2023 Completed
15-Jun-2023 In Progress
14-Jun-2023 New Request

Document Set ID: 20964703 Version: 1, Version Date: 17/10/2024

## Solid Waste & Sustainability: Report illegal dumping on public land

## Request Summary

 Reference Id:
 REQ23-3013470

 Tracking Number:
 REQ23-3013470.FKK

 Received:
 03-0ct-2023 09:57:52

Priority: Urgent
Status: Inactive
Stage: Completed

Source: NA

Address: 131 Lake Road Koutu Rotorua 3010

Detail: 03/10 Ticket created for collection KB

Categorisation

Request Type Solid Waste & Sustainability

Request Category Report illegal dumping on public land

Stage Updates

 Date Completed
 Stage

 05-Oct-2023
 Completed

 03-Oct-2023
 In Progress

 03-Oct-2023
 New Request

Resolution

Date Resolved Resolution Resolution Details
05-Oct-2023 11:20:39 Actioned Abandoned - Infacore picks up trolleys

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