

## LGOIMA

Name of Motel	Address	Date Reported	Complaints	Response/Action
<b>Alpin Motel</b>	16 Sala Street	28 July 2023	REQ23-3006541: Animal Complaint	Animal control was called. Dog was seized and impounded
<b>Ann's Volcanic Motel</b>	107 Malfroy Road	No Complaints		
<b>Apollo Hotel</b>	7 Tryon Street	09 September 2023	REQ23-3011016: Report an abandoned vehicle on local road	Vehicle removed from site
		01 November 2023	REQ23-3016194: Report an illegal parking	Referred to external contractor or agency
<b>Ascot on Fenton</b>	247 Fenton Street and 12 Toko Street	31 December 2023	REQ23-3022181: Roaming dog	Area was patrolled for dog, but none was found
		16 February 2024	REQ24-028378: Graffiti on the wall	Actioned
<b>Emerald Spa Motor Inn</b>	284 Fenton Street	No complaints		
<b>Geneva Motor Lodge</b>	299 Fenton Street	No complaints		
<b>Lake Rotorua Motel</b>	131 Lake Road	14 June 2023	REQ23-3001928: 14-year-old son harassed by a man at the accommodation driveway	Complaint was forwarded to MHUD to address with the accommodation provider.
		03 October 2023	REQ23-3013470: Illegal dumping on public land	Actioned for Infacore to pick up
<b>Malones Motel</b>	321 Fenton Street	No Complaints		
<b>Midway Motel</b>	293 Fenton Street	29 June 2023	REQ23-3003547: Noise Complaint	Noise was heard but not excessive. Applicant of unit 12 was spoken to.
		29 June 2023	REQ23-3003549: Noise Complaint	No noise heard on arrival of officer. Person of concern left premises before arrival of officer.
		28 August 2023	REQ23-3009760: Noise Complaint	Verbal warning issued
<b>New Castle Motor Lodge</b>	18 Ward Avenue	12 June 2024	REQ24-3012460: Report an illegal parking	Referred to external contractor or agency
<b>Pohutu Motor Lodge</b>	3 Meade Street	No complaints		
<b>RotoVegas Motel</b>	249 Fenton Street	08 September 2023	REQ23-3010850: Noise complaint	ENDS notice served to the occupants of the unit.
<b>Union Victoria Motel</b>	26-28 Victoria Street	No Complaints		