

10<sup>th</sup> July 2024

Eric Cawte  
 Manager – Infrastructure Networks Performance  
 Rotorua Lakes Council  
 Private Bag 3029  
 Rotorua 3046

Dear Eric,

**Compliance with the Drinking Water Quality Assurance Rules 2022 from 1<sup>st</sup> July 2023 to 30<sup>th</sup> June 2024 for the Rotorua Lakes Council Water Supplies.**

The assessment of the performance of the Rotorua Lakes Council as a water supplier against the Drinking Water Quality Assurance Rules 2022 has been completed for the months of July 2023 to June 2024. The assessment of compliance was undertaken by 3 Waters Consulting Limited (3WC), as the independent external expert. The compliance assessment followed the 3WC Audit Function: Assessing Drinking Water Supply Compliance which is predominately based upon the processes previously employed by Drinking Water Assessors prior to the establishment of the regulator Taumata Arowai on November 15<sup>th</sup> 2021.

The assessment reviewed the overall compliance against the Drinking Water Quality Assurance Rules 2022, which meeting the Rules, indicates that a supplier is meeting the Water Services (Drinking Water Standards for New Zealand) Regulations 2022. The applicable sections of the Drinking Water Quality Assurance Rules 2022 assessed, include Section 1.5 (Categories of drinking water supply), Section 2 (Drinking water supply categories and Rule modules), Section 4.1 G (General Rules), Section 4.10 (T3 Treatment Rules), and Section 4.11 (D3 Distribution System Rules). The Rotorua Lakes Council water supplies assessed were the Hamurana, Mamaku, Ngongotaha, Reporoa, Rotoiti, Rotoma, Rotorua East and Rotorua Central water supplies. The overall findings of compliance for the Rotorua Lakes Council water supplies are shown on the tables below.

Overall, the assessment of compliance against the Drinking Water Quality Assurance Rules 2022 has concluded that the Rotorua Lakes Council eight water supplies, were fully compliant with the bacterial and protozoa monitoring rule requirements, for each of the months of July 2023 to June 2024.

**Water Supply Compliance**

Water supply name	Treatment plant requirements against the DWAQR	Distribution Zone monitoring requirements against the DWAQR	Overall water supply compliance
<b>July 2023 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant

Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>August 2023 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>September 2023– Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>October 2023 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>November 2023 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>December 2023 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>January 2024 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant

Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>February 2024 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>March 2024 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>April 2024 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>May 2024 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant
<b>June 2024 – Reporting period of one month</b>			
Hamurana (HAM003)	Compliant	Compliant	Compliant
Mamaku (MAM001)	Compliant	Compliant	Compliant
Ngongotaha (NGO001)	Compliant	Compliant	Compliant
Reporoa (REP001)	Compliant	Compliant	Compliant
Rotoiti (ROT004)	Compliant	Compliant	Compliant
Rotoma (ROT002)	Compliant	Compliant	Compliant
Rotorua Central (ROT003)	Compliant	Compliant	Compliant
Rotorua East (ROT001)	Compliant	Compliant	Compliant

## Treatment Plant Compliance

Treatment Plants	<u>Reporting Compliance against Section 4.10.1 - T3 Bacterial Rules</u>		<u>Compliance against Section 4.10.2 - T3 Protozoal Rules</u>	
	Number of days compliant in reporting period	Overall reporting period monthly compliance	Number of days compliant in reporting period	Overall reporting period monthly compliance
<b>July 2023 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	31	Compliant	31	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	31	Compliant	31	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	31	Compliant	31	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	31	Compliant	31	Compliant
Deep Creek (TP02583)	31	Compliant	31	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	31	Compliant	31	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	31	Compliant	31	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	31	Compliant	31	Compliant
Utuhina (TP00288)	31	Compliant	31	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	31	Compliant	31	Compliant
<b>August 2023 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	31	Compliant	31	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	31	Compliant	31	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	31	Compliant	31	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	31	Compliant	31	Compliant
Deep Creek (TP02583)	31	Compliant	31	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	31	Compliant	31	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	31	Compliant	31	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	31	Compliant	31	Compliant
Utuhina (TP00288)	31	Compliant	31	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	31	Compliant	31	Compliant
<b>September 2023 – Reporting period of one month</b>				

<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	30	Compliant	30	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	30	Compliant	30	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	30	Compliant	30	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	30	Compliant	30	Compliant
Deep Creek (TP02583)	30	Compliant	30	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	30	Compliant	30	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	30	Compliant	30	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	30	Compliant	30	Compliant
Utuhina (TP00288)	30	Compliant	30	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	30	Compliant	30	Compliant
<b>October 2023 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	31	Compliant	31	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	31	Compliant	31	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	31	Compliant	31	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	31	Compliant	31	Compliant
Deep Creek (TP02583)	31	Compliant	31	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	31	Compliant	31	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	31	Compliant	31	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	31	Compliant	31	Compliant
Utuhina (TP00288)	31	Compliant	31	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	31	Compliant	31	Compliant
<b>November 2023 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	30	Compliant	30	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	30	Compliant	30	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	30	Compliant	30	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	30	Compliant	30	Compliant
Deep Creek (TP02583)	30	Compliant	30	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	30	Compliant	30	Compliant

<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	30	Compliant	30	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	30	Compliant	30	Compliant
Utuhina (TP00288)	30	Compliant	30	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	30	Compliant	30	Compliant
<b>December 2023 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	31	Compliant	31	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	31	Compliant	31	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	31	Compliant	31	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	31	Compliant	31	Compliant
Deep Creek (TP02583)	31	Compliant	31	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	31	Compliant	31	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	31	Compliant	31	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	31	Compliant	31	Compliant
Utuhina (TP00288)	31	Compliant	31	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	31	Compliant	31	Compliant
<b>January 2024 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	31	Compliant	31	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	31	Compliant	31	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	31	Compliant	31	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	31	Compliant	31	Compliant
Deep Creek (TP02583)	31	Compliant	31	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	31	Compliant	31	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	31	Compliant	31	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	31	Compliant	31	Compliant
Utuhina (TP00288)	31	Compliant	31	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	31	Compliant	31	Compliant
<b>February 2024 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	29	Compliant	29	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	29	Compliant	29	Compliant
<b>Ngongotaha Water Supply</b>				

Taniwha Spring (TP00289)	29	Compliant	29	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	29	Compliant	29	Compliant
Deep Creek (TP02583)	29	Compliant	29	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	29	Compliant	29	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	29	Compliant	29	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	29	Compliant	29	Compliant
Utuhina (TP00288)	29	Compliant	29	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	29	Compliant	29	Compliant
<b>March 2024 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	31	Compliant	31	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	31	Compliant	31	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	31	Compliant	31	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	31	Compliant	31	Compliant
Deep Creek (TP02583)	31	Compliant	31	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	31	Compliant	31	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	31	Compliant	31	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	31	Compliant	31	Compliant
Utuhina (TP00288)	31	Compliant	31	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	31	Compliant	31	Compliant
<b>April 2024 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	30	Compliant	30	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	30	Compliant	30	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	30	Compliant	30	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	30	Compliant	30	Compliant
Deep Creek (TP02583)	30	Compliant	30	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	30	Compliant	30	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	30	Compliant	30	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	30	Compliant	30	Compliant
Utuhina (TP00288)	30	Compliant	30	Compliant

<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	30	Compliant	30	Compliant
<b>May 2024 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	31	Compliant	31	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	31	Compliant	31	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	31	Compliant	31	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	31	Compliant	31	Compliant
Deep Creek (TP02583)	31	Compliant	31	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	31	Compliant	31	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	31	Compliant	31	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	31	Compliant	31	Compliant
Utuhina (TP00288)	31	Compliant	31	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	31	Compliant	31	Compliant
<b>June 2024 – Reporting period of one month</b>				
<b>Hamurana Water Supply</b>				
Hamurana (TP00284)	30	Compliant	30	Compliant
<b>Mamaku Water Supply</b>				
Mamaku (TP00285)	30	Compliant	30	Compliant
<b>Ngongotaha Water Supply</b>				
Taniwha Spring (TP00289)	30	Compliant	30	Compliant
<b>Reporoa Water Supply</b>				
Wharepapa (TP00278)	30	Compliant	30	Compliant
Deep Creek (TP02583)	30	Compliant	30	Compliant
<b>Rotoiti Water Supply</b>				
Rotoiti (TP00379)	30	Compliant	30	Compliant
<b>Rotoma Water Supply</b>				
Rotoma (TP00287)	30	Compliant	30	Compliant
<b>Rotorua Central Water Supply</b>				
Matipo (TP02995)	30	Compliant	30	Compliant
Utuhina (TP00288)	30	Compliant	30	Compliant
<b>Rotorua East Water Supply</b>				
Eastern Treatment (TP00279)	30	Compliant	30	Compliant



## Distribution Zone Compliance

Distribution Zone name	Bacterial compliance with Section 4.11.4 – D3 Residual Disinfection Monitoring	Bacterial compliance with Section 4.11.5 – D3 Microbiological Monitoring	Overall reporting period compliance
<b>July 2023 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Mamaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant
<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			
Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>August 2023 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Maumaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant
<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			

Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>September 2023 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Mamaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant
<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			
Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>October 2023 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Maumaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant

<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			
Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>November 2023 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Mamaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant
<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			
Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>December 2023 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			

Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Maumaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant
<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			
Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>January 2024 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Mamaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant
<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			
Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant

<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>February 2024 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Maumaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant
<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			
Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>March 2024 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Mamaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant
<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			

Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>April 2024 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Maumaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant
<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			
Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>May 2024 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Mamaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant

<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			
Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant
<b>June 2024 – Reporting of one month</b>			
<b>Hamurana Water Supply</b>			
Hamurana (HAM003HA)	Compliant	Compliant	Compliant
Kaharoa (HAM003KA)	Compliant	Compliant	Compliant
<b>Maumaku Water Supply</b>			
Mamaku Township (MAM001MA)	Compliant	Compliant	Compliant
<b>Ngongotaha Water Supply</b>			
Ngongotaha Township (NGO01NG)	Compliant	Compliant	Compliant
<b>Reporoa Water Supply</b>			
Reporoa (REP001RE)	Compliant	Compliant	Compliant
<b>Rotoiti Water Supply</b>			
Rotoiti (ROT004RO)	Compliant	Compliant	Compliant
<b>Rotoma Water Supply</b>			
Rotoma (ROT002RO)	Compliant	Compliant	Compliant
<b>Rotorua Central Water Supply</b>			
Rotorua City (ROT003RO)	Compliant	Compliant	Compliant
<b>Rotorua East Water Supply</b>			
Rotorua Eastern Suburbs (ROT001RE)	Compliant	Compliant	Compliant
Okareka (ROT001OK)	Compliant	Compliant	Compliant

If you have any questions or queries, please contact the undersigned.

Yours sincerely,

A handwritten signature in blue ink, appearing to be 'MP', enclosed in a thin black rectangular border.

Mark Palmer  
Drinking Water Compliance Specialist  
3 Waters Consulting Limited